

Hopkinton Police Department

LAW ENFORCEMENT BULLETIN



Detective Bureau

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Scams targeting employees working at the cash register.

We are asking you to speak with your employees regarding some recent scams that have taken place locally. Gift Cards are nearly impossible to track and have been used to scam money from people and businesses for years. Please review your policies concerning suspicious calls or behavior of potential customers. When in doubt please call our department 24/7 and speak with an officer.

Uxbridge McDonalds Scam

Recently Uxbridge Police Responded to McDonalds on Rt. 146A for a suspicious event. The day shift arrived to find the 24 hour store closed and locked. The cash register drawers were empty and the safe open and all the money missing. What had occurred over night is as follows: at approximately 0213hrs the store received a call from a male who identified himself as Kevin Ozan, the Vice President and Chief Financial Officer of McDonald's Corporation and spoke with a high pitched southern accent. He told the manager he was working with Federal Authorities and that all the money in the store was counterfeit. He instructed the manager to count all the money in the store which was approximately \$3,000.00 and then separate the money into piles and to make out deposit receipts so he could keep track of the money. The manager was then instructed to take the money to various overnight stores and purchase gift cards and to call him back when that was done. The manager and the only other employee in the store did as instructed and called the imposter back a few hours later. They read the numbers to the imposter and the amount on each card and then were instructed to cut some of the cards up and to flush others down a toilet, which they did. The imposter also told the manager that his secretary would be at the store around 7:00 AM with \$3,000.00 to replace the money.

After lengthy interviews it was obvious the two employees were duped and a phone call to McDonalds Corporate Security confirmed this has happened to other stores throughout the U.S. The caller had detailed knowledge of the store, managers and internal procedures, so the scammers did their homework and sounded legitimate.

Leicester Walmart Scam

On 10/23/19 at approximately 5:45 pm, the Leicester Walmart received a call from someone claiming to be with National Cash Registers. The suspect told the cashier that they were conducting a test on the registers and instructed them to activate several gift cards for approximately \$500 each. The cashier was then instructed to provide the gift card numbers over the phone and destroy the cards. That cashier went on lunch and he had a second cashier take over with "assisting" the caller. A manager happened to notice what was going on and ended the call. At that point, the store had lost just under \$6,000. I'm looking to see if anyone has had any similar incidents.